



Auto Pay Terms & Conditions

By accepting these terms and conditions, you authorize Vexus to automatically transfer each month, from the account that you have specified, the amount of the balance due on your monthly Vexus statement.

You agree that the account specified by you for automatic monthly bill payments to Vexus is, and will continue to be, an account that you own, and that you will maintain sufficient funds in that account to pay your monthly Vexus bill. You agree to monitor your bank account activity regularly and report any payment discrepancy you may have within 90 days from the date of setting up your automatic payment or first bill cycle date thereof. Your monthly Vexus statement will constitute your notice of any variance in the amount that will be transferred from your credit or debit account from month to month. After a complete investigation has been performed, a refund may/may not be authorized for an amount up to and including 6 months from the date of the first automatic payment was determined to be in error.

These terms and conditions will constitute your copy of your recurring payment authorization to Vexus. Recurring monthly payments will be processed on or about the business day immediately before the Due Date. For example, a customer's bill on cycle 1, whose due date is the 21st, will pull on or about the 21st of each month. **If a customer has any balance on their account, they must first make a one-time payment for the balance of the account. If customer does not make a one-time payment, then the system will pull the current due amount plus the next month amount on the date the bill generates.** Please refer to the Auto Pay and Bill Cycle Dates listed below. **IMPORTANT - Be sure your account balance is zero. If not, make a one-time payment for the full balance due before setting up recurring payments.**

Please print and retain a copy of this recurring payment authorization for your records. You can cancel your recurring payment authorization only by one of the following means: (1) cancelling your recurring payment authorization via Vexus electronic bill presentment and payment website; or (2) contacting Vexus by telephone or notifying Vexus in writing at info@vexusfiber.com, or 1-800-658-2150.

If you cancel your recurring payment authorization, you will then be responsible for taking the appropriate action each month to pay your Vexus bill on or before the statement due date. Unregistering from Vexus electronic bill presentment and payment website will not cancel this recurring payment authorization.



Auto pay will pull on this column if no one-time payment is made at initial set up.

Auto Pay will pull on this column, if customer makes one-time payment. Recurring always kicks in next cycle

Auto Pay will pull on this column, if customer makes one-time payment. Recurring always kicks in next cycle after one time payment is made.

Cycle	Customer Bill Days	Billing Generated 1:00am on...	Due Date 30 day month	Due Date 31 day month	Late Fee 30 day month	Late Fee 31 day month
Cycle 1	1, 2, 3	26th	21st	20th	22nd	
Cycle 4	4, 5	30th	24th	23rd	25th	
Cycle 6	6, 7	2nd	26th	25th	27th	
Cycle 8	8, 9	4th	28th	27th	29th	
Cycle 10	10, 11	6th	30th	29th	1st	
Cycle 12	12, 13	8th	2nd	1st	3rd	2nd
Cycle 14	14, 15	10th	4th	3rd	5th	4th
Cycle 16	16, 17	12th	6th	5th	7th	6th
Cycle 18	18, 19	14th	8th	7th	9th	8th
Cycle 20	20, 21	16th	10th	9th	11th	10th
Cycle 22	22, 23	18th	12th	11th	13th	12th
Cycle 24	24, 25	20th	14th	13th	15th	14th
Cycle 26	26, 27	22nd	16th	15th	17th	16th
Cycle 28	28, 29, 30, 31	24th	18th	17th	19th	18th