MOBILITY SMART DEVICES



The 2020 Mobility Smart Device apps for iOS and Android offer useful feature updates.

New Multi-XSP/Multi-Server Selection

For some organizations, login regions for multi-XSP/multi-servers may be enabled. If so, **options** ⁽³⁾/₍₃₎ are provided to select and save your region/server from a drop-down menu during the initial login. Then sign In as usual to get started.



- ☆ Select Momentum Server 2 if your organization's account ID starts with 3900xx...
- * Select Momentum Server 1 if your organization's account ID starts with any other numeric combination
- * Contact your organization's System Administrator for assistance if you are unsure which option to select

Business Presence On The GO

Users have one business identity across all services for voice and video calls, Instant Messaging, Group Chats, and Presence making it simple to have full access to important business communications services from any device, including your smartphone or tablet.



End-User Benefits:

- Access Anywhere Your important communications services are available to you from any device, including your desk phone, desktop, laptop, and smartphone or tablet.
- Synchronized Communications Your preferences, presence, directories, and contact information update for easy access across all Mobility enabled devices.
- High-Definition Voice and Video Voice and video calls are enhanced with the highest quality connection speeds available.
- Seamless Transition Users can start a call on their desk phone and seamlessly switch to their mobile device.
- User Experience Enjoy integrated audio, video, and chat using Mobility's active communications features such as My Room, Groups, location, favorites, and contact directories.

Updated Smart Device Look and Feel

Powerful communications tools in a clean, elegant, and user-friendly interface with all the tools and features you need to keep you connected and informed when you're not at your desk. Users can also search corporate directories, manage basic call settings, view call history, pull calls from the desktop, video chat, and one-tap dial into My Room.

Chat with Contacts Manage your Profile/Presence My Room Meetings On the Go Use Voice or Video Calling 7:58 7:38 .ll 🕆 🗖 7:38 A 8 18-00 Messages Edit My Profile Active Calls Done Pamela Young John Smith No problem Mv Room 7:39 AM You left the room 7/9/20 Pamela Young Yesterday Pamela Young we miss you Hi having trouble, one sec Complete your profile so your team can Charlena Howard Yesterday recognize you. Pamela Young sure PY What's on your mind? Finally got in Michaela Jackman Yesterday What's on your mind? all good Bill T BT Set Location Automatically 🕋 Nicole Luengen Yesterday Bout time Yea. I didn't realize it wasn't go.. 7:38 AM Tuesday Yesterday Set Location Manually Delete o that time o... Hi Team! 🥹 Glad you made it! Add Label Are we ready to launch? Jennifer Jacobs Yesterday , 7:38 AM Suggested I am totes free when you need... **View Participants** No Location Matt Warren Yesterday 6817 Leave Room Brenae English Wednesday I'm sure 😀 Cancel

MOBILITY SMART DEVICES

Simplified Mobility Management Tools

Easy access to manage your tools, profile, contacts, and optimize your smart device display. Notification and typical mobile app access settings are also easily managed within your device's Settings.

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New Tablet Support

2020 Mobility is also optimized to work on all your enabled smart devices and synchronize your business presence across all your devices, so it is perfect for simple calls to contacts, chats with colleagues, and scheduled or ad hoc collaboration sessions with your teams so you can get things done wherever you happen to be.



Easily look up colleagues in your organization.

Share ideas in group chats. Or jump in a meeting with audio and video.





Make quick and convenient calls.

Increase engagement through face-to-face video calls.

