

HOW TO READ YOUR BILL

UNDERSTANDING YOUR BILL

Each month you will receive a bill for your monthly service. All customers are billed for services one month in advance. Please pay your bill on or before the Payment Due Date to avoid a late payment fee. Your first itemized bill will include charges for one month of service in advance, any payment applied to your account, and any outstanding charges.

TO PAY YOUR BILL

Please pay your bill by using one of our convenient and easy payment options: **EASY PAY** - see reverse side of bill for details. **Online** at VexusFiber.com | **Mail** using the enclosed return envelope | **Pay by phone** at 800-658-2150

HERE IS THE KEY TO EACH AREA ON YOUR BILL

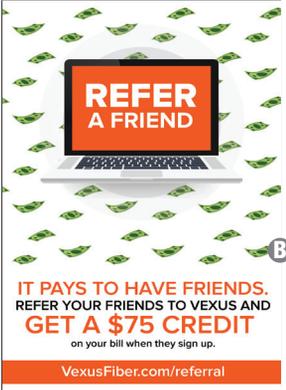


CONTACT US
VexusFiber.com
800-658-2150

Page 1 of 4

Account Number: 012345678
Billing Date: 123456789 020
Total Amount Due: \$280.00
Payment Due By: Feb 17, 2020





REFER A FRIEND

IT PAYS TO HAVE FRIENDS. REFER YOUR FRIENDS TO VEXUS AND GET A \$75 CREDIT on your bill when they sign up.

VexusFiber.com/referral

STATEMENT SUMMARY

Previous Balance	\$279.49
Payments and Adjustments	-\$279.49
New Charges	\$280.01
Total Amount Due	\$280.01

NEW CHARGES SUMMARY

Monthly Service Charges	\$256.26
Taxes	\$23.75
Total New Charges	\$280.01

An administrative fee will be applied to your account if the amount of \$280.01 is not received before Feb 17, 2019.

Payments received after Jan 24, 2019 are not reflected on this statement.

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.



1220 Broadway
Lubbock, TX 79401

ADDRESS SERVICE REQUESTED

Account Number: 012345678
Billing Date: 01/24/2020
Total Amount Due: \$280.00
Amount Enclosed: \$

We proudly accept    

VEXUS
PO BOX 35153
SEATTLE, WA 98124-5153

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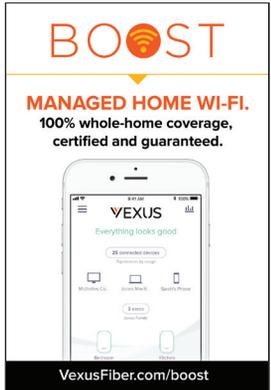


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Page 2 of 4

Account Number: 012345678
Billing Date: 123456789
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BOOST

MANAGED HOME WI-FI.
100% whole-home coverage,
certified and guaranteed.



VexusFiber.com/boost

Previous Balance \$279.49

PAYMENTS AND ADJUSTMENTS

01/18 Payment - Thank You -\$279.49

Total Payments and Adj. **-\$279.49**

SERVICE CHARGES

01/28 - 02/27 Cinemax Plex	\$17.99
01/28 - 02/27 Showtime Plex	\$18.99
01/28 - 02/27 HBO Plex	\$19.99
01/28 - 02/27 Starz Plex	\$15.99
01/28 - 02/27 Broadcast TV Surcharge	\$18.97
01/28 - 02/27 1 Copyright Surcharge	\$0.36
01/28 - 02/27 1 Sports Surcharge	\$6.50
01/28 - 02/27 Internet 10M	\$10.00
01/28 - 02/27 100Mbps HSD	\$6.00
01/28 - 02/27 Wireless Modern Rental	\$10.00
01/28 - 02/27 HD DVR Receiver	\$16.99
01/28 - 02/27 Basic Service	\$12.99
01/28 - 02/27 Expanded Basic	\$27.99
01/28 - 02/27 Digital Gateway	\$0.00
01/28 - 02/27 Digital Preferred	\$18.00
01/28 - 02/27 Internet Service	\$26.00
01/28 - 02/27 Federal Access Charge	\$6.50
01/28 - 02/27 Interstate Calling Plan	\$4.00
01/28 - 02/27 Intrastate Calling Plan	\$2.00
01/28 - 02/27 Local Service	\$6.00
01/28 - 02/27 Smart Choice	\$9.00
Total Service Charges	\$256.26

TAXES AND FEES

FCC Fee	\$0.08
Franchise Fee	\$5.19
State Sales Tax	\$10.56
PEG Fee	\$0.25

Change of Address Effective Date: _____

Yes, Please enroll me in the Vexus Fiber AutoPay Program. I authorize Vexus to automatically charge my credit/debit card the total balance due on my Vexus Fiber statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vexus Fiber.

Name: _____ Signature: _____ Date: _____

Address: _____ State: _____ Zip: _____

City: _____

Home F: _____ Business F: _____ Email: _____

Credit Card VISA MasterCard Discover American Express Bank Account Checking (attach a voided check) Savings

Credit Card #: _____ Bank Account #: _____

Name As On Credit Card: _____ Routing and Transit #: _____

Zip Code of Card Holder: _____ Exp. Date: _____

sc9f002

- 1 Your account number - please write this number on your check or money order.
- 2 Due date - your payment must be received in our office on or before the payment due date to avoid a \$10.00 late payment fee.
 - A Please return this portion with your payment.
 - B Keep this portion for your records.
- 3 How to contact us.
- 4 Important Messages - please read.
- 5 Total amount of payment due.
- 6 Your name and billing address.
- 7 Remittance address to which your payment is sent.
- 8 Billing date - payments made after this date will be shown on next month's bill.
- 9 Transaction lines - These lines show your charges for this bill.
- 10 Enroll in Easy Pay to save time and money.

**THANK YOU
FOR BEING A
VEXUS CUSTOMER!**

VEXUS

800-650-2158 / VexusFiber.com