ANONYMOUS CALL REJECTION

This feature allows you to reject calls from persons who have chosen to keep their numbers private.

How To Use:
1. Lift the handset and check for the dial tone.
2. Press ***77**.
3. An announcement will inform you if the feature is being activated.
4. Dialing ***87** turns the feature OFF.

Note: Does not block out of area, unavailable, unknown calls.

AUTO REDIAL

With this feature, you enter a code and the phone continuously redials a busy number until the line is free and a connection has been established.

How To Use:
1. As soon as the busy signal sounds, press and release the receiver hook and listen for dial tone. If you have already hung up, lift the hand set and listen for the normal dial tone.
2. Press ***66** and hang up.
3. This tells your phone to check the number continuously for up to 30 minutes.
4. A special call back ring will alert you when the line becomes available.
    Note: Some phones may not ring with a special tone.
5. Once the call back ring has alerted you, pick up the handset and wait for the other party to answer.

How To Cancel:
1. Press and release the receiver hook. Listen for the special dial tone. If you have already hung up, lift the handset and listen for the normal dial tone.
2. Press ***86**.
3. Listen for the confirmation tone or announcement.
4. Hang up.

Note: This feature is also available as a per call service billed on a per usage basis.

CALL RETURN

This feature allows you to dial the last number that called you.

How To Use:
1. Lift the handset and listen for the dial tone. If you were holding the handset when the call originally came through, press the receiver hook.
2. Press ***69**.
3. The phone will automatically dial the number of the last person who called you. Call return only dials local calls.

4. If the line is busy, hang up. The phone will keep trying to make a connection for up to 30 minutes. A special call back ring will alert you when the connection has been made.
5. Lift the handset to receive the call.

How To Cancel:
1. Press ***89**.
2. Listen for the confirmation.

Note: This feature is also available as a per call service billed on a per usage basis.

CALL FORWARDING

This feature routes calls to a number specified by you.

How To Use:
1. Lift the handset and listen for the dial tone from your phone.
2. Press **72#**.
3. Listen for a second dial tone.
4. Dial the number to which you wish to forward your calls.
5. Listen for a confirmation tone, then the normal ringing sound.
6. The cell phone must be answered to activate.
7. The feature is now activated.

How To Cancel:
1. From your phone lift the handset and listen for the dial tone.
2. Press **73#**.
3. Listen for confirmation tone, then a normal dial tone.

Note: If your phone is forwarded you will hear short rings on your phone as a call is being forwarded. You will not be able to answer these calls. You will be able to make outgoing calls. If the forwarded number that you wish to use is a long distance number, you will be charged the long distance rate for each call that is forwarded and accepted.

CALL FORWARDING BUSY LINE

This feature allows incoming calls, that receive a busy tone to be forwarded to a predesignated telephone number.

Note: You will need to contact Vexus Customer Care and set up this feature.

CALL FORWARDING DON'T ANSWER

This feature allows incoming calls, that are not answered after a predetermined number of rings, to forward to a predetermined telephone number.

Note: You will need to contact Vexus Customer Care and set up this feature.

CALL FORWARDING BUSY LINE DON'T ANSWER

This feature allows incoming calls, that encounter a busy signal or are not answered after a customer-designated ring time, to be automatically forwarded to another telephone number.

Note: You will need to contact Vexus Customer Care and set up this feature.

CALL WAITING

Through the use of this feature, you will never miss an important call.

How To Use:
1. While on a call, a small beep or distinct tone will alert you of another incoming call.
2. Press the receiver hook or flash button to answer the call.
3. When the second call is answered the first call is automatically put on hold.
4. To return to the original call press the receiver hook or flash button.
5. You may turn off Call Waiting temporarily by pressing *70 before you make a call. *70 works only on a per call basis.

Note: Call Waiting is on at all times and is available on all calls whether they are incoming or outgoing. This feature may interfere with modem use, but can be turned off temporarily as detailed above.

CALLER ID

This feature allows you to see the name and number of many incoming calls.

How To Use:
1. On an incoming call, let the phone ring twice to allow the Caller ID unit to receive the information.
2. The caller's name and phone number will appear on the display screen.
3. If you chose to accept the call, pick up the hand set. If you choose not to accept the call, no action is necessary.
4. When placing a call, to block delivery of Caller ID on per call basis:
   a. Lift the handset and listen for the dial tone.
   b. Press *67.
   c. Listen for a tone which notifies the user the per call blocking is on.
   d. Dial the number desired.

Note: Before using this feature, users must subscribe to Caller ID and purchase a Caller ID electronic device. When the letter "P" or the word "Private" appears on the screen, this indicates that the caller's phone number has been blocked. When the phrases like "unknown name", "unknown number", or "unavailable" appear on the screen, this is an indication that the incoming caller is in an area that does not support Caller ID services.

CALLER ID ON CALL WAITING

This feature allows you to view the names and numbers of incoming callers while talking on the phone.

Note: Before using this feature, you must purchase a Caller ID/Call Waiting electronic device and subscribe to Caller ID and Call Waiting.

CALL TRACE

This feature allows the trace of harassing calls to be performed by the phone company. If you deem it necessary to take action against the caller, Vexus can provide the results of the trace to the appropriate authorities.

How To Use:
1. Hang up on the call, wait for 10 seconds, then dial *57. Listen for the special tone.
2. Press *57.
3. Listen for an announcement confirming that the last call was traced.
4. Hang up.
5. If successful the number you traced will be recorded by Vexus. If you decide to pursue the matter, Vexus will provide the results of the trace to the local authorities.

Note: Customer Originated Trace must be activated during or immediately after the call you wish to trace. If another call is received before activation, or Call Waiting is activated during the harassing call, you will be unable to trace the offending call. In some areas, after activating the Call Trace feature, a recorded message will state that the call can be traced. Simply follow the voice instructions. Results of the trace will not be provided to you.

PRIORITY CALL

This feature allows you to designate one distinctive ring for up to 31 local telephone numbers.

How To Use:
1. Lift the handset and listen for the dial tone.
2. Press *61.
3. Listen for an announcement letting you know whether the feature is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing *81 turns the feature OFF.
5. If you would like to add the last caller to your list, press *01#.
6. If you wish to hear the phone numbers that are on your list, dial 1. After the list is read, a set of voice instructions will follow.
7. If you would like to add a number to your list, press the # key.
8. You may store up to 31 phone numbers on your VIP list. If you wish to remove a phone number from your list, press *. If you would like to hear the instructions again, dial 0.

Note: This list of phone numbers is separate from that of Selective Call Acceptance, Selective Call Forwarding, and other similar services.

SELECTIVE CALL ACCEPTANCE

This feature allows the screening of incoming calls through the creation of a list of up to 31 phone numbers from which you are willing to accept calls. Incoming calls from numbers not appearing on the personalized list will receive an automated message stating that you are not currently accepting calls.

How To Use:
1. Lift the handset and listen for the dial tone.
2. Press ***64**.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing **3** turns the feature ON (if it currently turned off). Dialing **3** will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press **#01#**.
6. If you wish to hear the phone numbers that are on your list, dial **1**.
7. If you would like to add a number to your list, press the **#** key.
8. If you wish to remove a phone number from your list, press *****.
9. If you would like to hear the instructions again, dial **0**.

Note: This list of phone numbers is separate from that of Call Blocker, Selective Call Forwarding, and other similar services.

SELECTIVE CALL FORWARDING

This feature allows you to designate up to 31 phone numbers for forwarding to another phone. When a call is received from a number appearing on the VIP list, it is automatically forwarded.
How To Use:
1. Lift the handset and listen for the dial tone.
2. Press ***63**.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing ***83** turns the feature ON (if it is currently turned off). Dialing ***83** will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press **#01#**.
6. If you wish to hear the phone numbers that are on your list, dial **1**.
7. If you would like to add a phone number to your list, press the **#** key and enter the number.
8. If you wish to remove a phone number from your list, press ***** and enter phone number.
9. If you would like to hear the instructions again, dial **0**.

Note: This list of phone numbers is separate from that of Call Blocker, Selective Call Rejection, and other similar services.

THREE-WAY CALLING

This feature allows you to talk with two other people in different places at the same time.

How To Use:
1. Call the first person to whom you wish to speak.
2. Press the receiver hook.
3. When a dial tone is heard, dial the number of the second person.
4. Once connected, press the receiver hook to connect all parties.
5. For other calls, you must hang up your phone for at least 10 seconds, or a 3-way call will be setup. You will be charged accordingly.

REMOTE ACCESS TO CALL FORWARDING

This feature allows you to turn on, turn off, and change the number of which your calls are forwarded from any touch tone phone. This feature can only be used from a touch tone phone.

900 & 976 REGISTRATION

This feature allows you to block calls to numbers beginning with 900 and 976.

Note: To activate this feature contact Vexus Customer Care. This does not block toll free transferred calls to 900/976.

PERSONALIZED RING

This feature allows you to establish up to three telephone numbers on the same access line and to distinguish between each number called. Each dialed number is distinguished by its unique ringing pattern.

Note: To enter this service contact Vexus Customer Care. To activate this feature contact Vexus Customer Care.

PER LINE BLOCKING

This feature allows you to prevent sending your name and number to Caller ID subscribers.

How To Cancel on a Per Call Basis:
1. Press ***82**.
2. Listen for the confirmation.
3. Dial destination number.

Note: To order this service contact Vexus Customer Care. To activate this feature contact Vexus Customer Care.

CALL BLOCKER

This feature allows you to block calls from up to 31 phone numbers.

How To Use:
1. Lift the handset and listen for the dial tone.
2. Press ***60**.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stores on your list.
4. Dialing ***80** turns the feature ON (if it is currently turned off). Dialing ***80** will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press **#01#**.
6. If you wish to hear the phone numbers that are on your list, dial **1**.
7. If you would like to add a number to your list, press the **#** key.
8. If you wish to remove a phone number from your list, press *****.
9. If you would like to hear the instructions again, dial **0**.

Note: this list of phone numbers is separate from that of Selective Call Acceptance, Selective Call Forwarding, and other similar services.

SIMULTANEOUS CALL FORWARDING

This feature provides a customer that is also subscribed to appropriate call forwarding service with the ability to forward multiple calls simultaneously to another designated telephone number. The designated phone number must have the capacity to handle more than one call at a time.

Note: Contact Vexus Customer Care to activate this feature along with Call Forwarding.

SPEED CALLING 8

This feature enables you to reach frequently used numbers by dialing just one digit.

How To Set Up Numbers:
1. Lift the handset and listen for the dial tone.
2. Press ***74**.
3. Listen for second dial tone.
4. Assign a speed dial code by dialing any number between 2 and 9.
5. Dial the phone number you wish to set up. For long distance numbers, include **1** and the **area code**.
6. Press the **#**.
7. Listen for confirmation.

How To Use:
1. Lift the handset and listen for the dial tone.
2. Dial the speed call code.
3. Press the **#**.

Note: You should write your speed numbers down for future reference. This information cannot be retrieved.

SPEED CALLING 30

This feature allows you to reach 30 important numbers by dialing just two digits.

How To Set Up Numbers:
1. Lift the handset and listen for the dial tone.
2. Press ***75**.
3. Listen for second dial tone.
4. Assign a speed dial code by dialing any number between 20 and 49.
5. Dial the phone number you wish to set up. For long distance numbers, include **1** and the **area code**.
6. Press the **#**.
7. Listen for confirmation.

How To Use:
1. Lift the handset and listen for the dial tone.
2. Dial the speed call code.
3. Press the **#** (rotary users wait four seconds).

Note: you should write your speed numbers down for future reference. This information cannot be retrieved.

TOLL RESTRICTION

This feature gives you the ability to restrict outgoing toll calls. To activate this feature contact Vexus Customer Care.

Note: This feature blocks:
- 1 411 1+Area Code+Phone Number
- 1 900 10-1-XXXX (Dial Around)
- 011 (International Calls)

Vexus Customer Care:
800-658-2150
www.VexusFiber.com