PREMIUM IT SUPPORT

Professional IT Support For Your Business - 24/7/365

Businesses of today rely heavily on the dependability of the technical systems in which they operate. When these systems run effectively, the business can maintain its uptime and increase growth. However, when these systems fail, business can be brought to a standstill until those issues are resolved.

At Vexus, the success of your business is our number one priority. With Vexus Premium IT Support, you can keep your business up and running with the peace of mind provided only by a professional IT team, on call to help you whenever you need it.

So give your business the advantage with Vexus Premium IT Support that includes on-demand diagnosis and resolution of network, computer or mobile problems.

Benefits of Vexus Premium IT Support for your Business

Professional IT Support
On demand access to a team of IT support professionals, ready to assist you with your network, devices, applications and connectivity.

24/7/365 Support
Vexus Premium IT Support is available when you need it - by phone, chat or online.

TOP REASONS YOUR BUSINESS NEEDS PREMIUM IT SUPPORT

Installing and updating new software or applications is not always a smooth process. Premium IT Support will help ensure all of your applications are installed and running correctly.

With hackers becoming more sophisticated and smaller businesses targeted more, you need to ensure all of your security applications are up to date and functioning correctly.

Don't wait until something breaks and then try to fix it! With Premium IT Support you can request proactive health checks to your network and devices.

Your time is best spent running your business, not trying to decipher the ever changing technology that your business runs on. Premium IT Support will let us do the heavy lifting and let you focus on growing your business.

**Vexus Premium IT service offers you a better choice for your business' IT needs.
Call 800-658-2150 to speak with one of our specialized business consultants today!**

PREMIUM IT SUPPORT

What will Vexus' Premium IT Support provide to your business?

NETWORKING SUPPORT

- **CONNECT AN UNLIMITED NUMBER OF DEVICES** to your wireless network including computers, smart phones (Android, iOS and Windows devices), tablets, TVs, wireless printers, network-attached storage, webcams, gaming systems, and scanners.
- **CONFIGURE SECURITY AND FIREWALL** settings including wireless security encryption.
- **SET UP FILE AND PRINT SHARING** over your existing network including the configuring of network printers, installing and configuring an office network with security.

COMPUTER SUPPORT FOR PC OR MAC

- Ensure the **LATEST PATCHES AND UPDATES** are installed for **your operating system.**
- Diagnosis and **REMOVAL OF VIRUSES**, spyware, and other malware.
- **CONFIGURATION OF SECURITY SOFTWARE AND SETTINGS**, including antivirus/antispyware and firewall on your computers.
- **INSTALLING OR SETTING UP NEW DEVICES** and repairing driver conflicts.
- **INSTALL YOUR APPLICATIONS** and ensure they launch and run correctly.
- **EMAIL SUPPORT** to ensure your program launches and runs correctly, making sure you are able to send and receive email, as well as set up additional user accounts.
- **INTERNET BROWSER SUPPORT**.
- **24/7 ASSISTANCE** with installation, configuration and recovery from your cloud-based or physical device data backup.

MOBILE DEVICE SUPPORT FOR TABLETS AND SMARTPHONES

- **CONFIGURE WIFI AND BLUETOOTH SETTINGS**, email accounts, social media sites, and other common applications on your mobile device.
- Guidance on **DOWNLOADING AND INSTALLING APPS**, browsing the Internet, sending and receiving texts and email.
- Instructions on how to **CHANGE YOUR SETTINGS** to reduce battery consumption.
- Help with **DELETING UNNECESSARY DATA AND APPS**.
- **REMOVE UNNECESSARY WIFI** connections that could present a security risk.

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www.vexusfiber.com