Activate **Connect** with **Webex**

Step 1: PREP: 1. Have the username and password credentials you received on hand. These will be your sign in credentials for Webex
2. Please also ensure that you manually sign out of any other free or in use Webex accounts you may have before starting

Step 2: [Click HERE to Access the Connect with Webex User Activation Portal](#)

If you received an Activation link in the **email** communication from the Admin with your UN/PW credentials, you may also click it to get started.

Enter the Username & Password Credentials you received for Connect with Webex

Enter your complete work email address when prompted

A verification link is sent to the email address you just entered

VEXUS
FIBER™

Enter your username ⓘ

Username

Password

Submit

VEXUS
FIBER™

Hello 2059782461@mymtm.us

To secure your Webex account, we will need to verify an email address. Please enter the email you would like to use as your Webex User ID. We will then send you a verification email with instructions on how to proceed.

Enter your email address

Email is required

Submit

VEXUS
FIBER™

We sent the verification link to katie.may@momentumtelecom.com

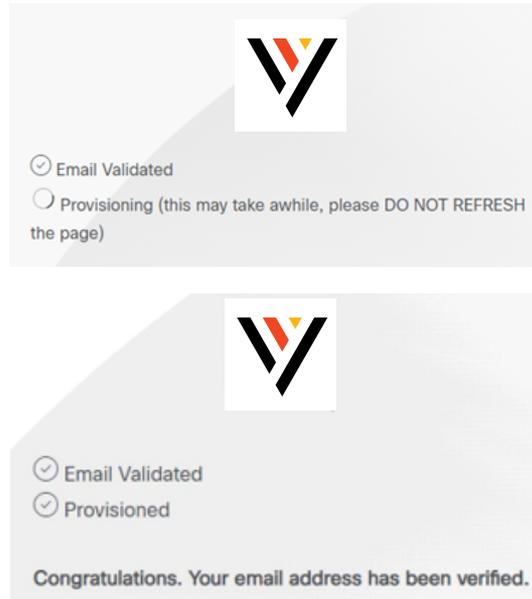Please check your email and follow the instruction to complete the process

Step 3: Complete Email Verification by clicking the **Join Now** link you received

The system will validate and provision, and then the page will refresh to offer the download option.
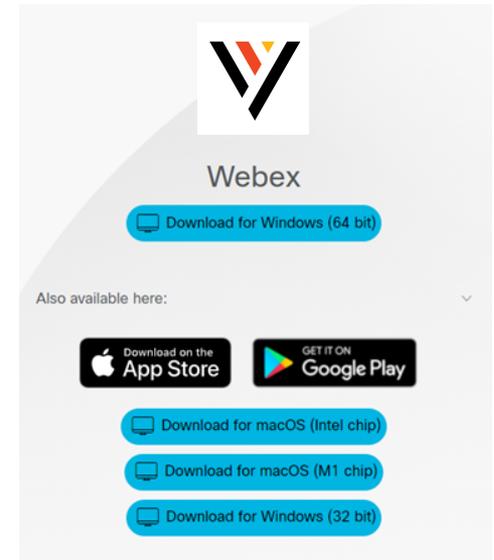
Click Join Now in the email.
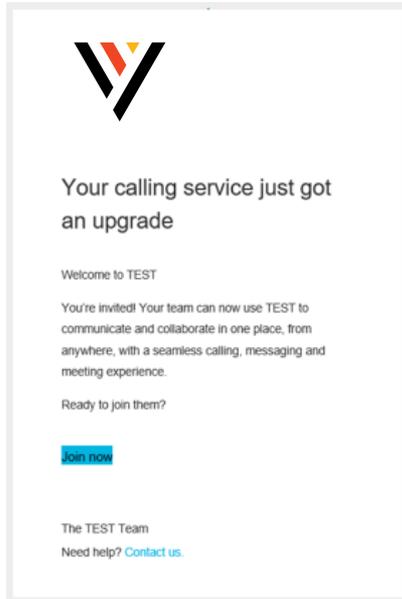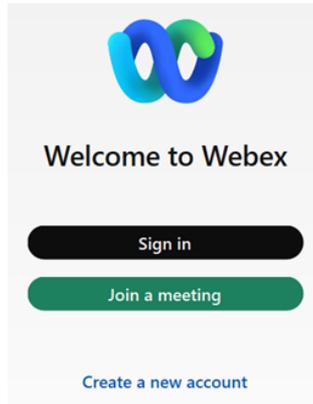

Wait while validation and provisioning complete.

Click **Download for Windows 64 bit a**nd follow prompts to install on your desktop
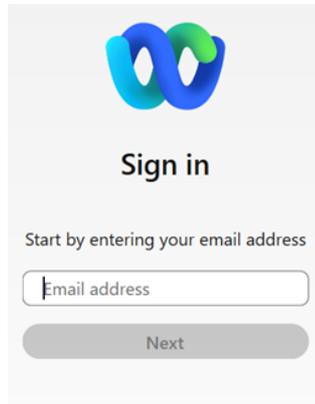
Step 4: Launch the new **Connect with Webex** Application, click **Sign In**, and enter your email address, and then your Username/Password credentials when prompted.
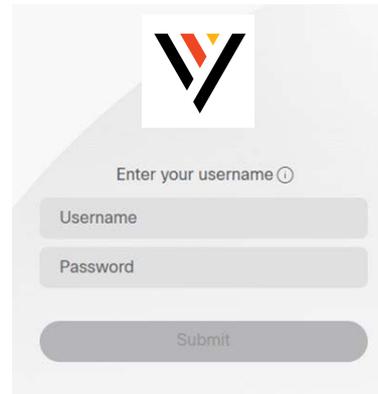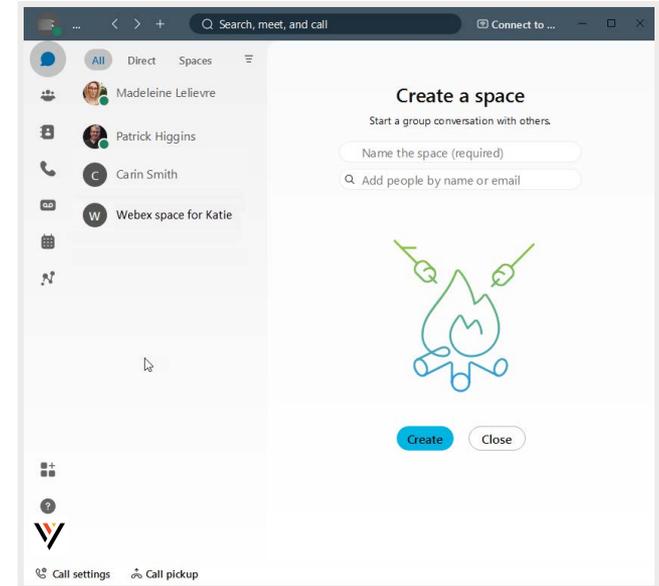
Click Sign In

Enter your email address
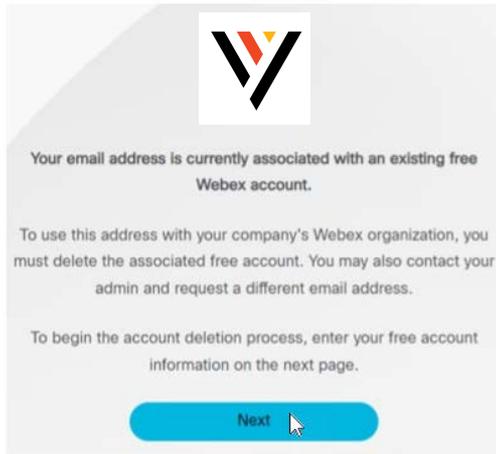
Enter your
Username and Password
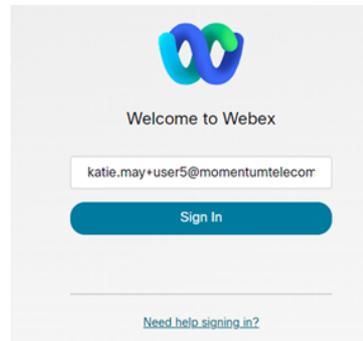
Welcome to Connect with Webex!

IMPORTANT: If you receive a notification during Step 3 that you have an existing *Free Webex Account*, you must delete it. Note: You will need to know the Username and Password credentials for your free Webex account.

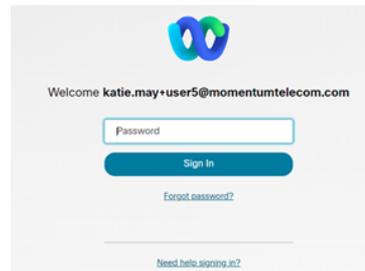Click the **Next** link in the communication from Webex

Enter your email and password for the free account when prompted.

Click **Delete account** and wait while the account is deleted - then you may continue to download, install, and Sign Into the Webex App.
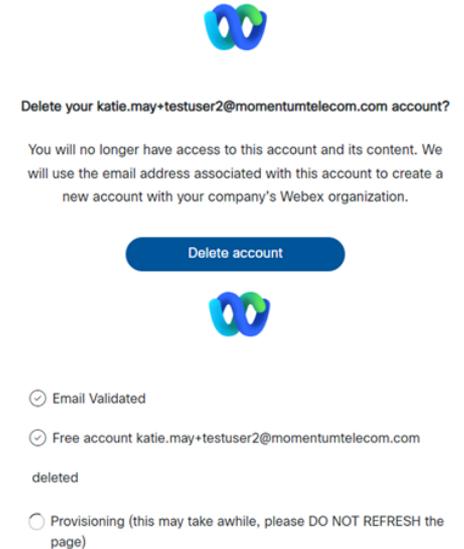
Your email address is currently associated with an existing free Webex account.

To use this address with your company's Webex organization, you must delete the associated free account. You may also contact your admin and request a different email address.

To begin the account deletion process, enter your free account information on the next page.

Next

Welcome to Webex

katie.may+user5@momentumtelecon

Sign In

Need help signing in?

Welcome **katie.may+user5@momentumtelecom.com**

Password

Sign In

Forgot password?

Need help signing in?

Delete your katie.may+testuser2@momentumtelecom.com account?

You will no longer have access to this account and its content. We will use the email address associated with this account to create a new account with your company's Webex organization.

Delete account

⊘ Email Validated

⊘ Free account katie.may+testuser2@momentumtelecom.com deleted

◯ Provisioning (this may take awhile, please DO NOT REFRESH the page)